



The Bullet'n



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“Supporting the Warfighter”

September 24, 2007

Remembering their sacrifice... ...Honoring their service

By Diana Dawa
Army Materiel Command Public and
Congressional Affairs

A Army Materiel Command Purple Heart and Defense of Freedom Medal recipients were recognized at a ceremony held at AMC headquarters Sept. 11.

The ceremony was a commemorative dedication with an unveiling of an educational display honoring 12 award recipients. Four honorees attended the event.

Gen. Benjamin S. Griffin, AMC commanding general, and AMC Command Sgt. Maj. Daniel K. Elder, with the assistance of recipients Maj. Luis Cotto-Arroyo, William Burnette, Cleveland Rogers and Kevin Rohm, unveiled the display.

During remarks, Griffin asked those in attendance to remember and honor the sacrifices AMC personnel have made in support of the Global War on Terrorism. “This is a key part of our history – our legacy of people who went forward and were wounded or sacrificed life,” said Griffin.

The educational display recognizes the many contributions the AMC workforce makes in support of the warfighter and especially highlights the contributions of individuals who have paid a price for their efforts, said Dr. William Moye, AMC history office.

“AMC Soldiers, civilians, and contractors are forward with deployed



U.S. Army photo by Wayne Scanlon

From left to right: Gen. Benjamin S. Griffin, AMC commanding general, Kevin Rohm, William Burnette, Cleveland Rogers, Maj. Luis Cotto-Arroyo (award recipients) and AMC Command Sgt. Maj. Daniel K. Elder stand in front of the Purple Heart/Defense of Freedom Medal Educational Display located in front of AMC headquarters, Fort Belvoir, Va.

Soldiers, supporting them every day, and the display is intended to highlight this,” said Moye.

Cotto-Arroyo said he was humbled and very appreciative of the opportunity to be included in the event. He received the Purple Heart for wounds he sustained while in Iraq serving in the Contracting Office in 2003.

“I thought about my office in Iraq. It’s hard not to get a little emotional,” he said when describing what went through his mind during the ceremony.

“I think this will give future generations pause and maybe think about the sacrifices great Americans have made for our country. Many have paid the ultimate price,” he said.

The display is made of granite and

consists of three pillars. On the front of the two outside pillars, individual bronze plates display the name, location and date of incident for which awardees received their Purple Heart or Defense of Freedom Medal.

There are 12 names on the display:

Maj. Luis Cotto-Arroyo
Maj. Darren Tate
Sgt. Maj. Enoch Godbolt
Master Sgt. Adrain Torrez
Staff Sgt. Ricardo Zamora
Staff Sgt. Robert Hodge
Sgt. Michelle Hufnagel
William Burnette
Cleveland Rogers
Kevin Rohm
Thomas Ironside

“DISPLAY” continued on page 11

Army News

Times change, mission remains the same *50 years later, the "Little Rock Nine" return*

By Gregory Frye
Fort Campbell "Courier"

FORT CAMPBELL, Ky. (Army News Service, Sept. 17, 2007) -- Fifty years ago, the 101st Airborne Division made history as troops deployed to Little Rock, Ark., to escort nine black high school students into the all-white Central High School amid racial protests.

Nine Soldiers from the 101st Airborne Division will redeploy to Little Rock, Ark., for a 50th anniversary celebration Sept. 24 to escort the same students back into the school, once again ensuring their safety.

The event is part of a dedication ceremony, which will mark the opening of the Central High School National Historic Site, a visitor's center built by the National Parks Service.

The students, who became known as the Little Rock Nine, comprised the first black students to attend a previously-white school in Little Rock after Arkansas Governor Orval Faubus refused to follow federal integration laws established by the Supreme Court in its 1954 ruling, *Brown versus Board of Education*.

The deployment of Army troops to the city was not a big surprise because newspapers had been covering the conflict between President Eisenhower and Governor Faubus for weeks.

Within an hour of President Eisenhower's final decision on Sept. 24, 1957, Soldiers from the 1st Airborne Battle

Group, 327th Infantry Regiment, were airborne and the segregation of Central High School was effectively over.

The Army itself had already set the bar for desegregation in 1952, when it finished integrating white and black units.

The Army's job was to protect the school and the students, said Ivan Worrell, then public information officer, 101st Airborne Division. "and not just the black students but the whole school."

The first couple of days were the most intense, said Jack Damron. A young lieutenant at the time, he was part of the convoy that escorted the Little Rock Nine to and from school.

"There was a look of astonishment and bewilderment on many faces as our convoy rolled through the city on the way to Central High School," Damron said, mentioning residents were mostly stunned by the military presence.

"For the first two or three days there was a certain amount of tension, but it was mostly on the part of a few hecklers who crossed the line and were moved back from the school," he said.

The convoy was subjected to a few choice words by the locals, but that was about it.

"This happened for a few days and then it just ceased," Damron said, adding that after the third day, there was

"Arkansas" continued on page 3

"The message we put out was that we were Soldiers, and we do what the president says – whether others believe in it or not," said Ivan Worrell, a public information officer with the division in 1957.

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Arkansas *Continued from page 2*

more media across from the school than curiosity seekers.

"I was honored to be chosen as the escort officer for the students," he said. "It was a grave responsibility and fortunately there were no incidents or threats made against the students while they were in my charge."

This was just another example of the 101st Airborne being called on to do a job or a mission that the president of the United States had outlined, Worrell said. "We were selected to do that job, and I think we did it in a very professional manner."

Worrell believes the Soldiers in Little Rock gave those who watched through newspapers or television a solid impression of the 101st Airborne and the U.S. Army. Their fatigues were laundered and starched every day, giving them a professional appearance to go with their professional demeanor.

"There were no sloppy Soldiers on the street," Worrell said. "The Soldiers were always sharp; they looked good."

He believes the nation had a positive view of the troops in Little Rock, despite a Time magazine cover featuring a Soldier thrusting a bayonet toward a civilian. He pointed out that the Soldier in the photograph was not being overly aggressive.

"The person who would have been the beneficiary of the bayonet was getting too close," Worrell said, mentioning a line the Soldiers manned to keep people from crossing. "That civilian was not where he was supposed to be."

Soldiers from the 101st Airborne Division (Air Assault) will redeploy to Little Rock, Ark., for a 50th anniversary celebration Sept. 22-24.

The Soldiers Media Center will launch a web site with photos and updates of the celebration to be added throughout the week. Log on to www.army.mil/arkansas.

For more information on the Central High School National Historic Site visit www.nps.gov/chsc.

African-American students arrive at Central High School in Army vehicles, escorted by Soldiers from the 101st Airborne Division.

Photo courtesy of National Archives

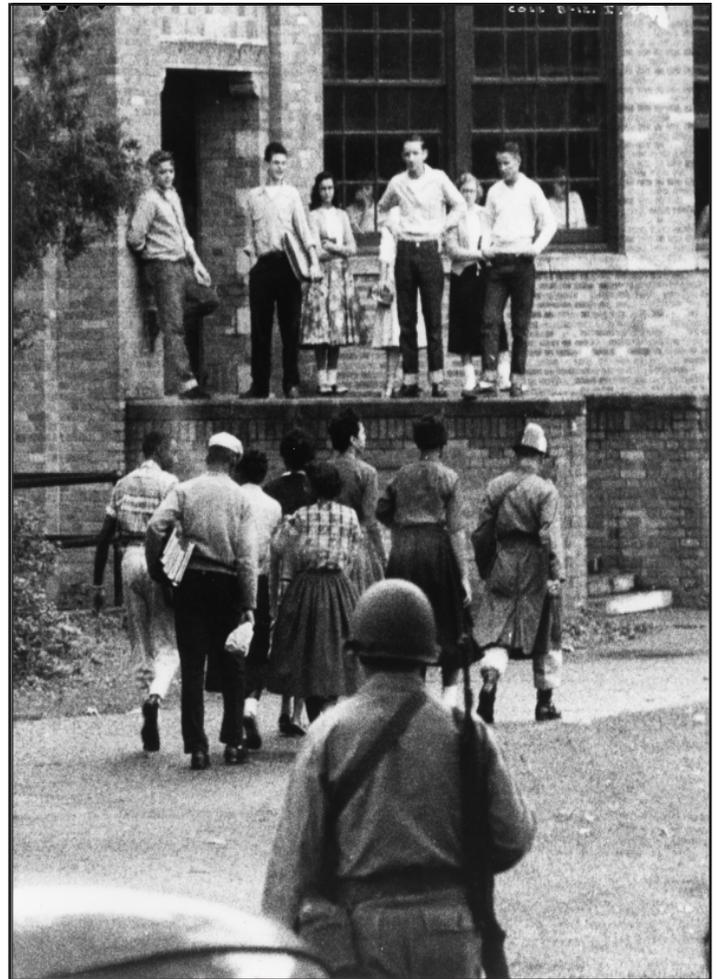


Photo courtesy of University of Arkansas at Little Rock archives

African-American students are escorted to school by Soldiers.



Gunship firepower



U.S. Army photo by Darryl Howlett

A Radford employee looks over 30 mm rounds at the Radford Army Ammunition Plant in Radford, Va.

By Darryl Howlett
Joint Munitions Command Public Affairs

RADFORD, Va. -- From Afghanistan to Iraq to the furthest reaches on earth, Army Apache helicopter pilots are thankful the ammunition for their gunships just keeps on coming.

That's because workers at the Radford Army Ammunition Plant have increased the output of the 30 mm medium-caliber munitions line four-fold since April 2003.

Radford is a government-owned, contractor-operated facility operated by Alliant Technical Systems.

The M789 High Explosive Dual Process, or HEDP, lightweight 30 mm round is used for the AH-64 Apache helicopter by the Army.

According to its weapons terminology, the 30 mm has outstanding armor penetrating capabilities from 150 to 4,000 meters. The weapon is lethal

against bunkers, barriers, light-armored vehicles, and according to some Army officials, with the proper placement can be used against heavy-armored vehicles.

Since January 2007, 461,270 rounds of the M789 have been produced and shipped overseas, mostly to Afghanistan and Iraq.

Sue Hatler, with JMC's Commodity Management team, said personnel with headquarters make sure the ammunition gets to the warfighter.

"We monitor and work on the 30mm line production process," she said. "We make sure we're filling the



U.S. Army photo by Darryl Howlett

These 30 mm rounds move along the production line.

requisitioning requirements and the logistics side of the process, such as transportation."

Hatler said JMC takes the 30mm rounds from Radford and transports them to Dover, Del. or Charleston, S.C. for shipping overseas.

"We've also shipped 30 mm to the depots before transporting the ammunition overseas," she said.

The contract recently completed had Radford produce 50,000 30 mm rounds a month. The contract was scheduled to last until this month. However, workers from Radford finished the contract by April.

Lt. Col. Jon R. Drushal, commander at Radford AAP, knows how



Lean Six Sigma Corner



Project improves reporting to MRR

By Greg Wierenga
Joint Munitions Command
Ground and Aircraft Munitions Division

ROCK ISLAND ARSENAL, Ill. -- What if they held a war and nobody came bearing ammunition?

That is essentially the picture that the Army portrayed on a monthly basis in reporting production asset availability.

While production orders placed on contract are essentially in the bag and readily reported, the Army also requires that unfunded production orders be forecast for readiness reporting and other allocation planning.

In reviewing its process, the execution functional organization at the Joint Munitions Command headquarters realized that while budget year orders were being forecast, planned supplemental orders were not and budget year orders were suspected to contain errors.

A team from JMC headquarters completed a Green Belt Lean Six Sigma project designed to streamline the process for reporting unfunded requirements delivery schedules for the Munitions Readiness Report database.

The goal of the project was to reduce the cycle time to report schedule data and improve consistency in the data reported with other planned order information, e.g., supplemental funding and budget execution plans based on procurement-form data. The scope of the project was focused on all programs executed at JMC.

The project studied defects that were mostly omissions in reported data, as well as inconsistencies in data reported from month-to-month. Information reported was measured using planned supplemental procurement appropriation, Army funding lists for fiscal year 2007 published by Department of the Army headquarters. These lists were tracked from July 2006 through the end of the measure phase as a baseline. P-Forms loaded into the Integrated Conventional Ammunition Procurement Plan by JMC's business acquisition division were also used to verify the latest information was being used for budget year planning.

The six-member team for the project consisted of JMC personnel from the readiness, commodity, business and resource management directorates.

Modifications were made during the improve phase to additionally control problems observed during the pilot in consolidation of reported data. The solution was to central-



ize reported data from the pilot on a JMC shared drive for access in real time to reported data. Cells of information were made accessible to managers for updates while the overall file was protected to prevent changes to the configuration of the report. Changes in reported data were tracked by occurrence to assist in measuring improvements to the process. Consolidation of reported data was automated using a master file on the server.

When described to Stefani Miner, chief of JMC's close combat commodity division, she endorsed the improvements.

"The managers will appreciate not having to rework their data entries every month," Miner said.

The project upon completion was considered a success because it exceeded goals and was on schedule, according to team members.

At the outset the team doubted it would find any cost avoidance because errors were in omitted data and improvements were viewed to add to the reporting efforts by including more lines of program to be reported. However, reporting and consolidation efficiencies overcame increased reporting and are forecast to be 85 percent reduction in touch labor. JMC will realize \$23,910 Type II avoidance in one year.



Lean Six Sigma Corner



McAlester employee uses LSS in Iraq

By Mark Hughes
McAlester AAP Public Affairs

Editors Note: The following is an interview conducted recently with Ron Dusenberry, a production directorate employee, who volunteered to serve in Iraq.

How did your Lean Six Sigma training at McAlester Army Ammunition Plant benefit the LSS projects you are working on in Iraq?

Before I got here there was no system in place for LSS. People here were not formally trained. I suggested that our base in Balad mirror MCAAP's LSS office and be the headquarters for LSS for all of Iraq, Afghanistan and Kuwait. So we worked closely with Robert Mabray (head of the continuous improvement office at MCAAP) and his team to set up a LSS charter and standard operating procedure here and have a formal system in place and run it like MCAAP. Thanks to Robert and his team we now have an up and running LSS office here and will continue to run after I am long gone. The commander here was impressed with all the McAlester people that he has met here and asked me to see if we can get more from MCAAP that are green or black belts. So, yes, the green and black belt training provided by MCAAP really paid off here.

Specifically, what role/function do you have as part of the LSS office in Balad, Iraq?

Our office was tasked to set up production lines and streamline the process and set tool layouts for each working bay. This was set up in several sites in Iraq. Being a former SOP writer in production operations back home really helped in this process.

What were your challenges and how did you overcome them?

Same as back home. You have to work with people that's been doing the same job for years and didn't see a reason to change. People are skeptical to change and thinking outside the box. To get this thing to work we had to make them feel like the changes were their idea and let them take ownership in the success. Just some LSS 101 strategy!

Did you find this LSS project rewarding?

Very rewarding. The Frag Five (type of up armor) on the Hummers is saving lives everyday and we hear a lot of success stories from the troops themselves. I feel like I am



Serving overseas—Ron Dusenberry steps off a 14-passenger Sherpa propeller-driven aircraft while serving at Camp Anaconda in Balad, Iraq. Dusenberry worked in the production directorate before volunteering to serve in Iraq. He is the Lean Six Sigma officer for the 402nd Army Field Support Brigade stationed at Balad. (U.S. Army photo)

earning my keep.

What other projects are possible LSS candidates at your location?

Mike Andrews and I are still working on a Ready to Fight project. RTF is vehicles that come in damaged and we trade them a bad one for a good one and then repair the bad one and get it back to the Soldiers ASAP. This process took an average of 102 days. We have leaned this time down to an average of 50 days and half the cost. This gets more vehicles back in the hands of the soldiers faster. We also just completed the Call Forward Process for all of Southwest Asia. Before we tackled this issue it was unorganized and people just showed up without notice and other problems. We centralized the process and re-wrote the process.

What was your first impression when you arrived?

The first hour that I arrived it was pouring down rain in 50 degree weather. Two other guys and I were left in a muddy area in the middle of nowhere. A fire fight broke out and there were several incoming mortars. I had to wear my Kevlar helmet and vest and stand in a bunker in ankle-deep water for an hour while holding three duffle bags with everything that I owned. I thought "what in the hell was I thinking?"

"Iraq" continued on page 7

McAlester uses new battery wash station

By Mark Hughes
McAlester AAP Public
Affairs

McALESTER, Okla. -- When \$4,500 fork lift batteries were corroding to the point that they posed a danger, the ammunition plant's environmental office teamed up with the Joint Munitions Command to solve the problem.

The problem was the battery terminals, straps and cables were corroding, which causes high resistance resulting in heat and potentially fire. The excessive corrosion on the straps, battery posts and cables also results in poor connections causing the battery to not fully charge, explained Randy White, maintenance supervisor of the directorate of logistics' maintenance team.

Operating forklifts with less than fully-charged batteries can cause damage to the batteries thereby decreasing their life expectancy. This can also contribute to component and electrical system failure, he said.

A forklift costs about \$27,000 and the plant has about 250 of them.

Receiving \$8,000 from JMC's pollution prevention funds, Ryan Williams, environmental engineer, obtained a battery wash station that minimizes corrosion and tremen-



New battery wash station—Junior South, battery station repairer, uses the new \$8,000 battery wash station that was purchased by the plant's environmental office using funds provided by Joint Munitions Command. The wash station recirculates the corrosive water and neutralizes it allowing the water to be disposed of in the sewer system. The price of the wash station costs almost as much as two forklift batteries. (U.S. Army photo by Mark Hughes)

that we have installed can extend the life of the batteries by up to 50 percent which is a great cost savings in addition to having a positive environmental and safety impact on our mission," he said.

Junior South, battery station repairer, who works for the directorate of logistics' maintenance team, now has the added responsibility of spending about an hour per battery scraping and scrubbing the corrosion off, soaking the batteries in a special solution then using a stiff brush and washing the loosened corrosion off.

South spends about 20 minutes loosening hardened corrosion from the battery casing, cables and cable straps.

"Wash" continued on page 9

Iraq *Continued from page 6*

How has your attitude changed since arriving in Iraq?

I feel like we are making a difference here. After being here one week I decided to extend an additional 90 days. You eat, travel and work with Soldiers and appreciate what they do. You hear stories of what they go through and feel great about helping. You come here looking for answers and get your eyes opened. You realize the little things you worry about back home don't mean squat compared to this place.

Are you exposed to combat conditions?

I have witnessed one fire fight. We are constantly under mortar and rocket attack. Several people have been killed here by mortars. Snipers shoot at us on certain roads here at certain times of the day. We constantly have to take cover in the bunkers. Currently we have to wear our Kevlar vest and helmet all day long when outside. We are also required to fly to different bases by helicopter.

Preventing drug and alcohol abuse



U.S. Army photo by Tom Peske

Daviess County Chief Deputy Prosecutor Dan Murrie discusses drug usage in the area for the past ten years, as well as his experiences in prosecuting these crimes during CAAA drug awareness and education training Aug. 20.

Crane AAA employees hear dangers of drugs, alcohol abuse

By Tom Peske

Crane Army Ammunition Activity Public Affairs

CRANE, Ind. -- When Crane Army Ammunition Activity employees heard Gary Martin tell his story of drug and alcohol abuse that lead him down through a destructive

spiral, it was not a message from a stranger, but from a former co-worker.

As part of an effort to make the message stick and reach its employees, CAAA went beyond simply telling people some drugs are bad. They brought in the people from their own communities who either have suffered because of these drugs or confronted their negative effects every day in the area.

CAAA held its annual drug awareness and education training Aug. 20. The training featured the testimonies and briefings from a local citizen action group called MAIN -- Meth Awareness is Necessary. The group is made up of people who have been affected by methamphetamine either through their personal or professional life.

Pete Aldrich and Beth Davis of the MAIN team also provided coworkers with testimonials on their efforts to help people with methamphetamine addictions.

Sharing testimonies were Martin and Davis, who lost a son who battled drug addiction, and Aldrich, who works to help addicts recover and restart their lives. Collectively the trio brought together a compelling training session designed to make people consider the real consequences of drugs and alcohol.

Debbie Lane, CAAA drug program coordinator, said that the testimonials made the training well received by the employees who attended.

Martin's testimony was designed to show once fellow co-workers just how easy it could be to slip into substance addiction. It also illustrated not only the loss a person goes through when addicted to a substance, but provided hope that a person can come clean and rebuild their life as well.

"Employees were very appreciative that the individuals who have been affected were willing to tell their stories. Numerous times I've heard remarks about how courageous Gary Martin was. A man who had worked here for more than 30 years, was fired, but came out to tell his story," Lane said.

Daviess County (Ind.) Chief Deputy Prosecutor Dan Murrie also provided a statistical look at drug usage in the area for the past ten years, as well as his experiences in prosecuting these crimes. Murrie provided details on some of the current dangers on the street, including methamphetamine and ecstasy. By providing a solid education on different drugs' appearances and effects, Murrie hoped to better arm Crane Army employees with the information to resist the use of drugs or help spot its usage in a friend or relative.

Additionally, Phil Hess of the Employee Assistance Program made a presentation, informing the employees of EAP's ability to provide a variety of counseling, including family, drugs, alcohol, financial, and anger management.

DAC team members visit Ukraine

Defense Ammunition Center
Public Affairs Office

McALESTER, Okla. -- At the request of the Department of Defense Explosives Safety Board, the Defense Ammunition Center/U.S. Army Technical Center for Explosive Safety provided two personnel, Ken Williams and Tyrone Nordquist, to participate on a five person team to assess the explosives safety program of the ministry of defense in the Ukraine. The team was led by Dr. Jerry Ward, DDESB, and including Tom Taylor, United States Army Europe Safety, and Sgt. 1st. Class Robert Walters, U.S. Army Europe Explosive Ordnance Disposal, as team members.

This project to assess the explosives safety program of the Ukraine was sponsored and funded by the Deputy Under Secretary of Defense (Installations and Environment/Environmental Readiness & Safety). The purpose of the project is to provide assistance by identifying potential areas for improvement in the explosives safety program and demilitarization initiatives being conducted in Ukraine. The team traveled 2,500 miles by van over a two-week period



U.S. Army photo by Tom Taylor/US Army Europe

An Earth-covered magazine at 649th Aviation Depot, Gruzevitsya, Ukraine. DAC employees made the trip to Ukraine to provide ammunition safety support.

to visit one Army, one Air Force, and one Navy ammunition installation.

The team briefed the Deputy Chief Mission, U.S. Embassy-Kiev on observations and recommendations. "Overall, the Ukraine Ministry of Defense does have a strong commitment and command interest in their explosives safety program and has

many ammunition operations and facilities similar to our U.S. Department of Defense," said Williams.

The DDESB team identified and provided some recommendations for improvement that will be documented in a detailed final report that DUSD (I&E/ER&S) will provide to the U.S. Embassy-Kiev.

Wash *Continued from page 7*

He then uses a forklift to pick up the battery, which is on a wooden pallet, and places it in the battery wash station where it will soak for another 20 minutes in the neutralizing agent, which is biodegradable.

When that is complete, he then spends about 15 minutes using a brush, similar to the ones at car washes where the water comes through the wand and out the head of the brush, to

finish the battery's bath.

He explained his attitude about the corroded batteries. "When they're dead, they give 'em to me and I bring 'em back to life," he said.

The Bullet'n is looking for interesting stories and features. Email rock-amsjm-pa@conus.army.mil with possible stories and ideas.

Beyond the expectations



U.S. Army photo by Rikeshia Davidson

Brenda Seyller, a lead management analyst with JMC, received her award during a surprise visit from JMC Commanding General Brig. Gen. James E. Rogers.



U.S. Army photo by Darryl Howlett

Glenda Beyers, an administrative assistant with JMC's Munitions Logistics Readiness Center, also received a surprise visit from Rogers.

Two JMC employees receive peer awards

By Margaret Browne
Joint Munitions Command Public Affairs

ROCK ISLAND ARSENAL, Ill. - Two Joint Munitions Command employees have received the Beyond Expectations Peer Award for third quarter fiscal year 2007.

Glenda Beyers, an administrative assistant with JMC's Munitions Logistics Readiness Center, and Brenda Seyller, a lead management analyst with JMC's Resource Management directorate, were honored with this award for recognition by their peers for outstanding achievement and professional excellence. JMC Com-

manding General, Brig. Gen. James E. Rogers presented both of the awards.

At least four co-workers must nominate an employee for the Beyond Expectations Peer Award, or BXP, in recognition of exceptional performance. Those nominated exhibit a "take charge" attitude, a willingness to go above and beyond the scope of their job description and make contributions to the team.

Beyers received the award for her skills in providing outstanding customer service.

"I am honored that my co-workers took time out from their busy schedules and put me in for this award," said Beyers.

Lisa Olson, JMC staff action control officer, nominated Beyers for

the award and had nothing but praise for her.

"When I first heard of the award, I thought 'what a great way to recognize co-workers that consistently make *my* job easier,'" she said. "As long as I have known her, she has been the utmost professional, meticulous in every aspect of her job and consistently striving for excellence and never missing a suspense. I am honored to work with Glenda, and applaud her for all of her hard work."

Seyller was nominated for her knowledge of manpower issues.

Debbie Chebuhar, chief, force management division, who coordinated Seyller's nomination, said, "We nominated her for the BXP award for her

"BXP" continued on page 11

Display Continued from page 1

Linda Villar

On the front of the center pillar are presentations of the medals. Under each medal is a short narrative.

Also on the front is a replica of the AMC shoulder sleeve insignia with the words "Global War on Terrorism, Supporting the Warfighter" inscribed below the insignia.

The reverse side of the left pillar contains a short history of AMC. The reverse right side describes AMC's global commitment. On the reverse side of the center pillar is a history of the medals and plates representing AMC's major subordinate commands.

"Getting the display produced was a group effort," said Moye.

Elder said it took more than two years of planning to bring it about.

"I am excited to see that it is finished, and it was just luck that it got done so close to 9/11 so we could unveil it on the sixth anniversary of the attacks that led our entry in to the Global War on Terrorism. It is appropriate that we dedicate it on that day," said Elder.



U.S. Army photo by Wayne Scanlon

The reverse view of the AMC Purple Heart/Defense of Freedom Educational Display located in front of AMC headquarters, Fort Belvoir, Va.

"The working group helped get all the great ideas and suggestions of the workforce to properly commemorate the tribute to those injured or killed in

support of the GWOT," he said.

"I hope we never have to add another name to the display," Elder added.

30 mm Continued from page 4

important it is for the warfighter either on the ground or in the air to have working ammunition.

"I'm very keen on producing very good quality products for our service members," he said. "I feel it's very important for the workforce to know that what they're producing is very critical. It's being used in life or death situations. I'm absolutely committed to having the best product for our warfighters."

Anthony Lee is a quality assurance specialist and a retired Marine with 20 years of active duty experience. Lee's job is to check the quality of the 30 mm rounds.

"I take my job very seriously," he said. "I love to make sure our Soldiers, sailors, airmen and Marines get the best quality product. I love this job."

The next scheduled production line start is October.

BXP Continued from page 10

unparalleled performance as a team leader in the JMC Force Management Division. Her extensive manpower knowledge, outstanding customer service, consistent fact-based recommendations, innovative hiring strategies, and strong mentoring skills are instrumental to the success of the JMC."

A look of surprise overtook Seyller upon receiving her award, according to her fellow co-workers.

"I was honestly very surprised and very honored to receive the Beyond Peer Expectation Award," she said. "I have a great deal of respect for my JMC peers and knowing that this recognition is the result of their time and effort made it especially rewarding."